

Windows VPN Download and Installation Instructions

This guide provides instructions on how to download and install the GlobalProtect VPN client for windows. *Local admin rights are required to download the VPN client. If you don't have local admin rights, contact Helpline at helpline@sait.ca.*

1. Launch any browser.
2. Login to **<https://portal.sait.ca>** with your SAIT login (not your SAIT email address).

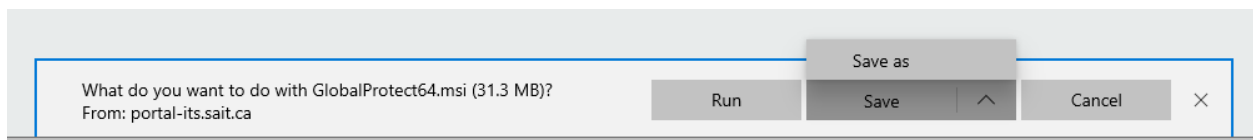


3. Click **Download Windows 64 bit GlobalProtect Agent** hyperlink.



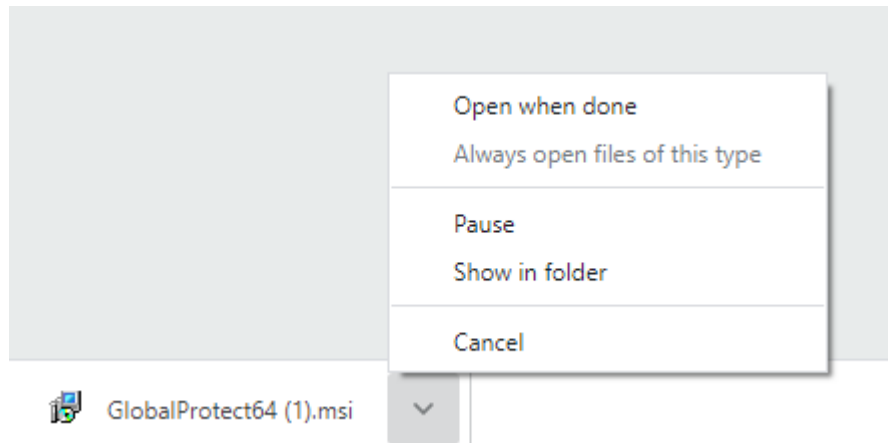
4. Do not click Run. Click **Save or Save As**, depending on your browser:

Edge and Internet Explorer:



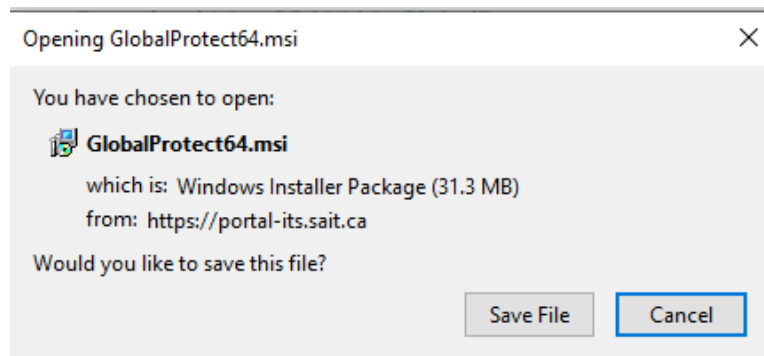
Chrome:

Downloads automatically get saved to your Downloads folder. Click on 'Show in Folder' (bottom left of screen).

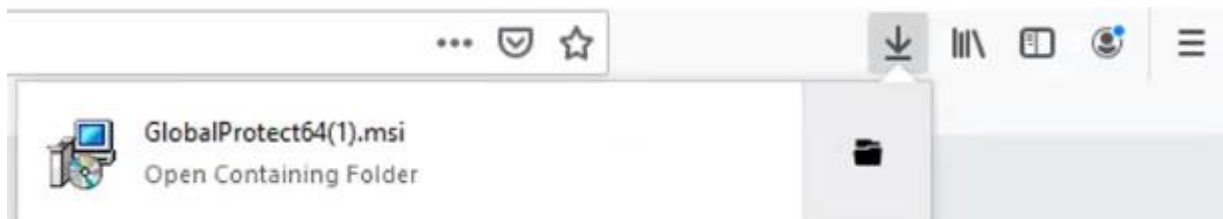


Firefox:

Click **Save File**. The msi installer will get saved to your Downloads folder.

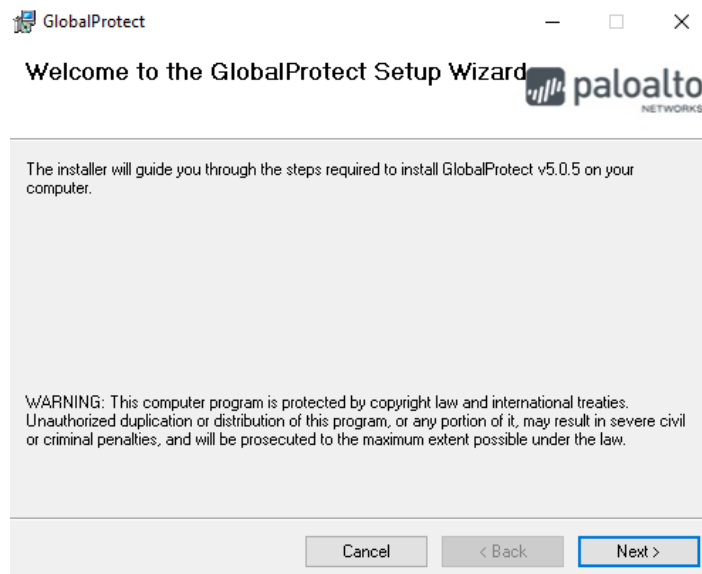


You can also click the down arrow at the top left and click the folder icon.



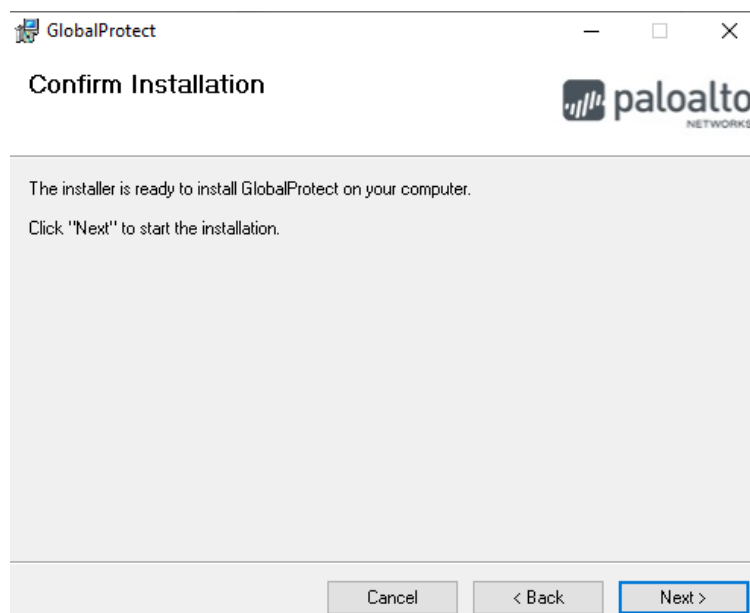
5. Double click on the msi to install.

6. Click **Next** to start installation.

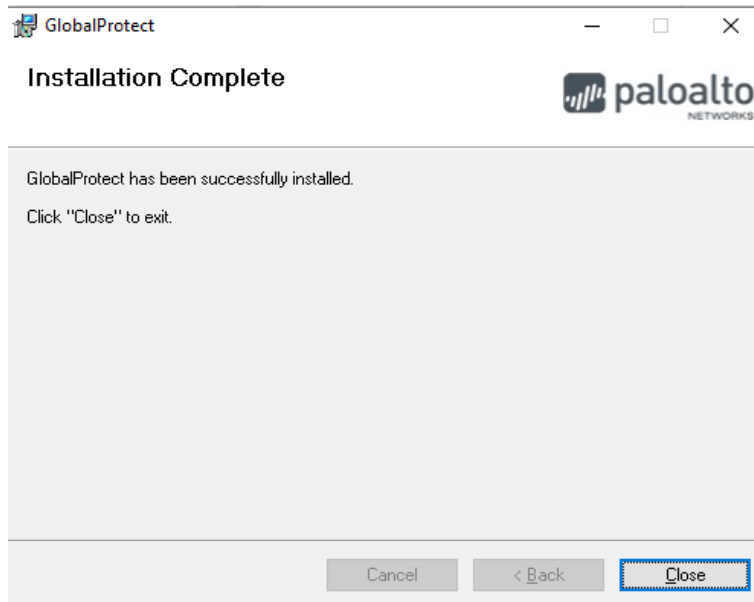


7. Click **Yes** to the User Access Control prompt.

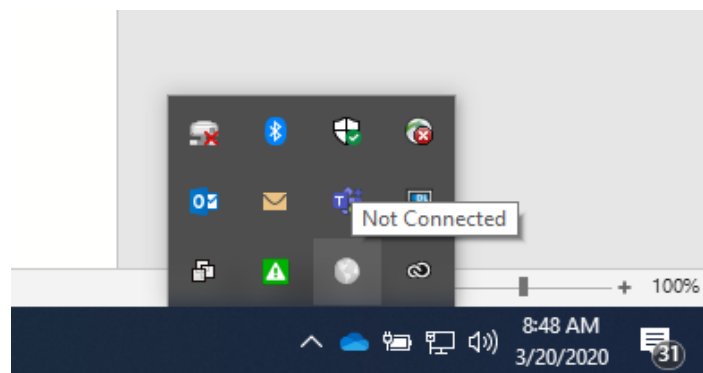
8. Click **Next** to confirm installation



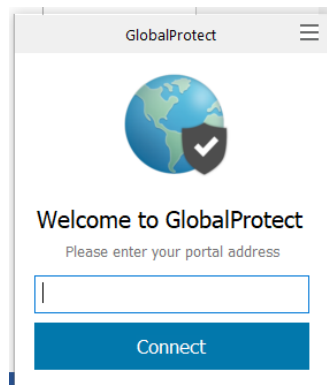
9. Click **Close** when installation is complete.



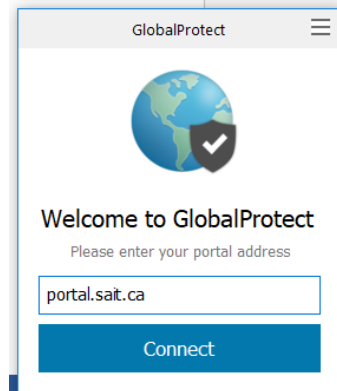
10. Open GlobalProtect app from task bar (grey circle icon).



GlobalProtect application opens.



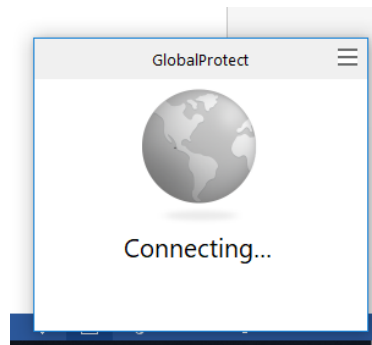
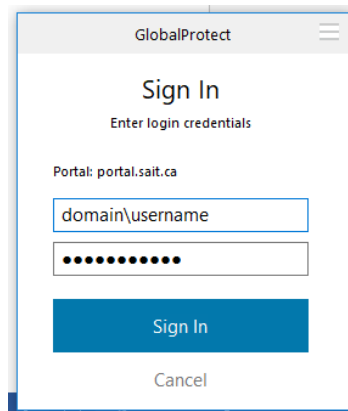
11. Enter the portal address **portal.sait.ca** (this only needs to be done once during your first connection). Do **NOT** enter https:// in this window.



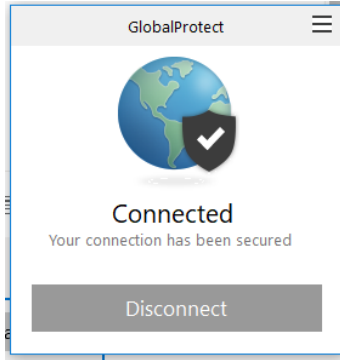
12. Sign in using your computer login credentials.

For SAIT students: acdm\studentID (without leading zeros, same as student computer login). eg. acdm\123456

For SAIT staff: domain\username (same as staff computer login). eg. acdm\jdoe



You are now connected to SAIT internal network.



Please contact Helpline if you experience any issues (account lock out/ password expire / etc.).