Reg Erhardt Library Strategic Plan, 2016-2018

Supporting Success

Inspire and strengthen a culture of learning through dynamic collections, responsive services and establishing the library as a hub for research

- Engage library stakeholders to take an active role in driving forward services and programs
- Draw on library expertise to support new campus initiatives, such as the education plan, scholarly activity, campus life
- Continue to build diverse and engaging collections while increasing exposure through integration with events, programming, and outreach

Creating Connections

Build meaningful partnerships with SAIT Schools, departments, and student groups by leveraging our expertise and communicating our impact

- Seek new opportunities to showcase liaison services and collections that align with School and departmental activities
- Communicate across various channels how the library can serve unique populations on campus
- Identify library projects and events to bring together diverse communities

Engaging Environments

Create inviting, intuitive and comfortable spaces to cultivate creativity, scholarship and engagement

- Work with campus partners to create flexible spaces that recognize/accommodate the diversity of users, abilities, and needs
- Implement a unified look-and-feel across library virtual and physical spaces to increase usability and functionality
- Develop a program of events and displays that build community and showcase excellence on campus

Empowering Employees

Encourage exploration and development of staff competencies while nurturing a climate of respect and inclusion.

- Foster individual and team growth through professional development opportunities and cross-team collaborations
- Create an environment of mutual respect and accountability in which excellence is recognized
- Actively communicate with colleagues by initiating discussions and providing feedback in a constructive manner to move forward the policies and activities of the library

Focusing Forward

Anticipate the changing needs of the SAIT community and commit to continuous improvement and user centric practice.

- Collect and utilize evidence to support holistic evaluation of library programs, services, and collections
- Build a stronger team by developing talent and identifying skill deficits
- Present a cohesive brand to demonstrate value and encourage advocacy among campus partners

Finalized: August 16, 2016