How-To Guide for Remote Computer Mac OS Lab Using Windows

September 2020

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1   Installing Real VNC Viewer Software

1.1   Computer requirements

- A Windows computer with an internet connection

- Download and install SAIT Global Protect VPN Client. Instructions for VPN are found [here](#)

1.2   Installing Real VNC Viewer Software

1. Connect to SAIT Global Protect VPN Client for [Windows.](#)

2. Open a Web Browser and click on the [Remote Computer Lab Access Website.](#)

3. Find your computer lab classroom from the list provided. This will be the same classroom as your schedule from the Office of the Registrar.

4. Once in your *"Classroom"* select a Mac Computer and click *"Connect"*

5. Select the *"Install RealVNC Viewer"* link to download and install the software.

6. Select *"Download VNC Viewer"* to start installing the software

7. Select the language used during installation
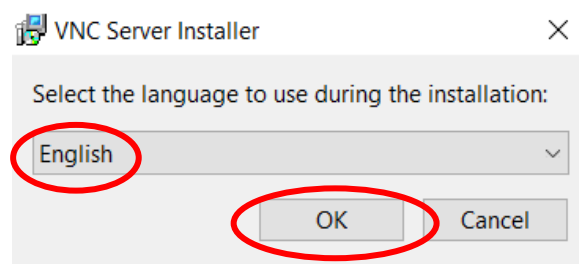
8. The VNC Setup Wizard will appear. Select *"Next"*
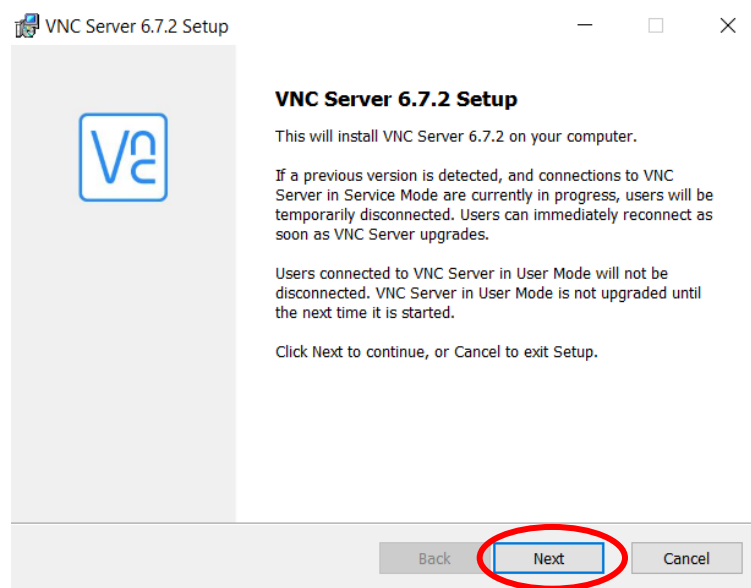
9. The User License Agreement window will display. Select the *"Accept"* the terms and select *"Next"*
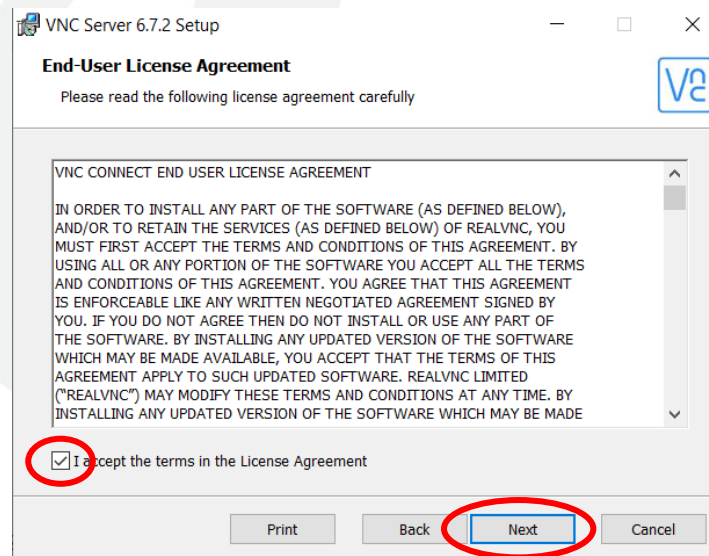
10. Select *"Next"*
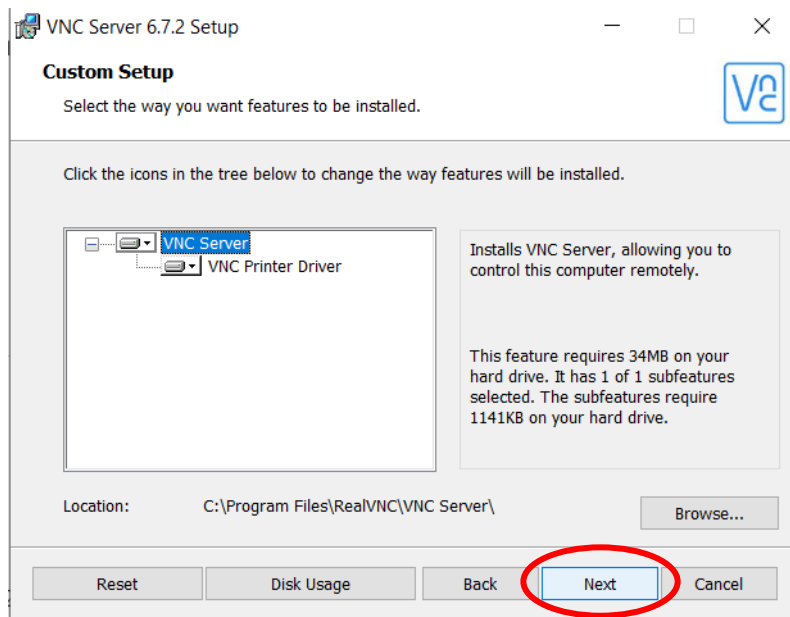
11. Ensure the firewall box is selected. Then click on *"Next"*
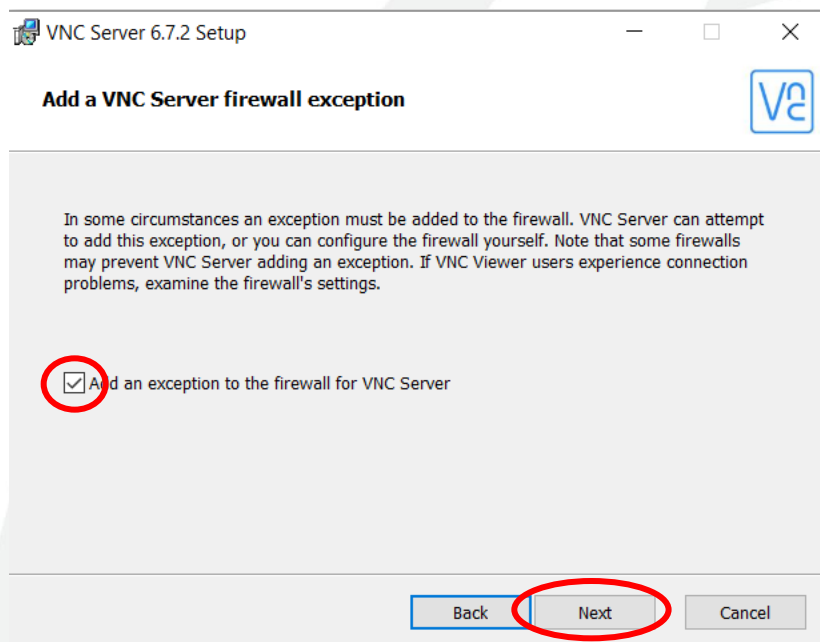
12. Select *"Install"* to finish installing the VNC software
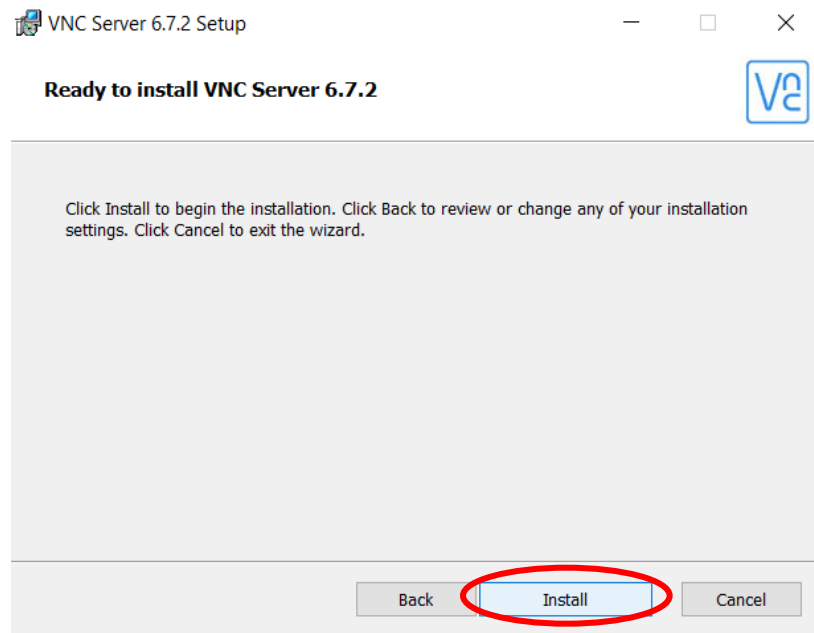
13. Select *"Finish"* to complete the installation
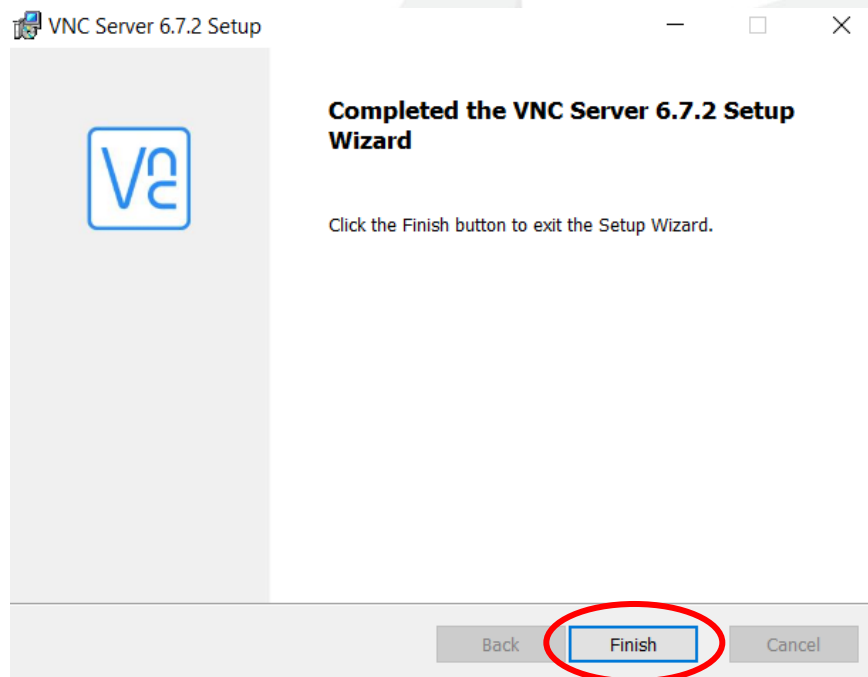
2   Connecting to a Lab Computer

1. Connect to portal.sait.ca through [GlobalProtect VPN](#)
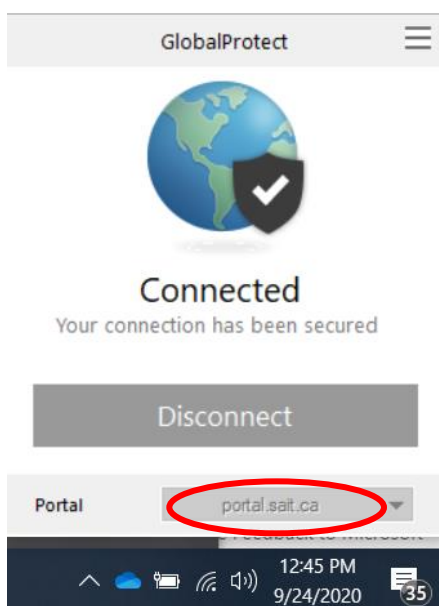
2. Open VNC Viewer app from the Windows menu
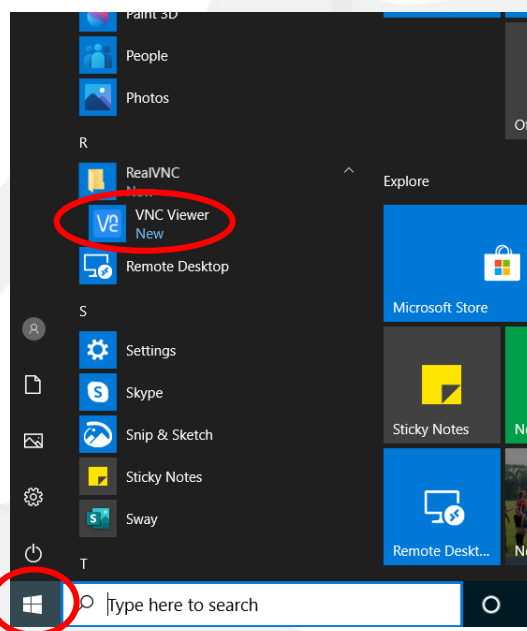
3. Copy the name of the computer that you want to connect too

Connect to ict221275.local   ✕

Connecting from Windows or Mac

1. Install RealVNC Viewer
2. Copy and paste the following address into the vnc viewer
   ict221275.acdm.ds.sait.ca
3. Log in with your username and password
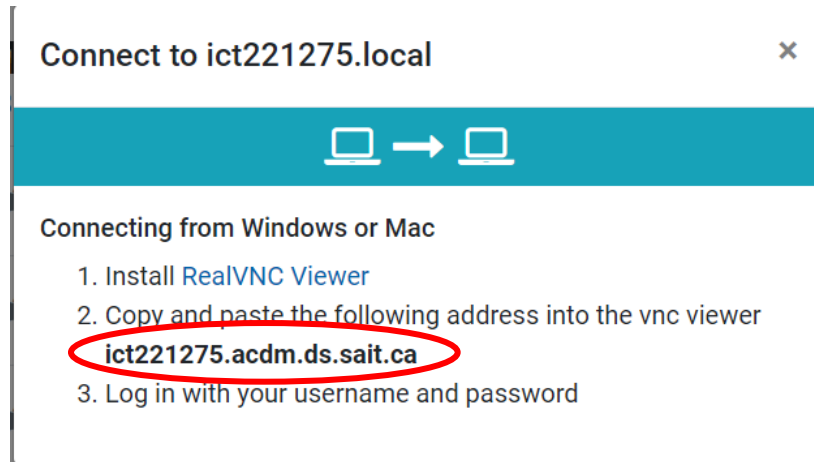
4. Paste the computer name in the connect window and click *"Enter"*

V2 VNC Viewer

File   View   Help

vnc connect
by RealVNC

ict221275.acdm.ds.sait.ca
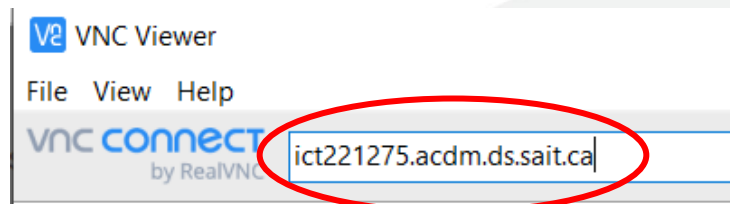
5. The screen will change as the connection is being established

V2 ict221275.acdm.ds.sait.ca - VNC Viewer   —   ☐   ✕

VnC

Connecting to ict221275.acdm.ds.sait.ca...

Stop
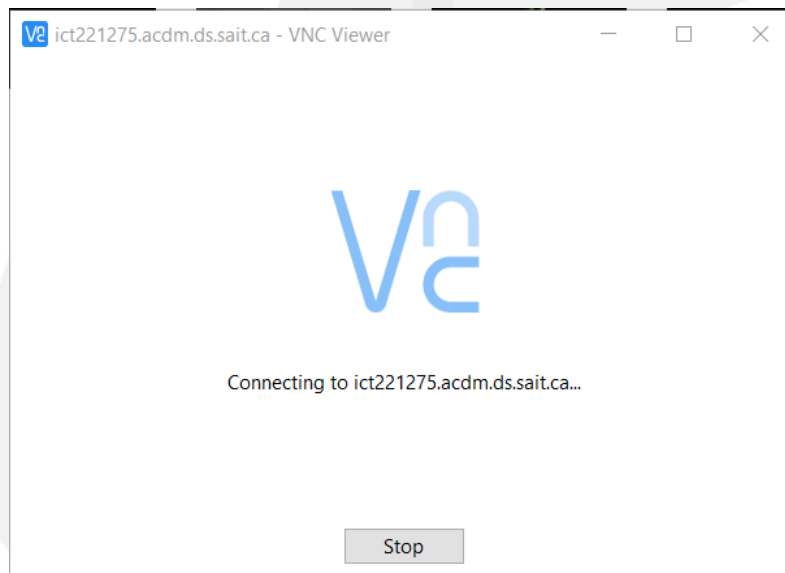
6. A warning may appear, select *"Continue"*. After logging in the server will remember the laptop that you are using
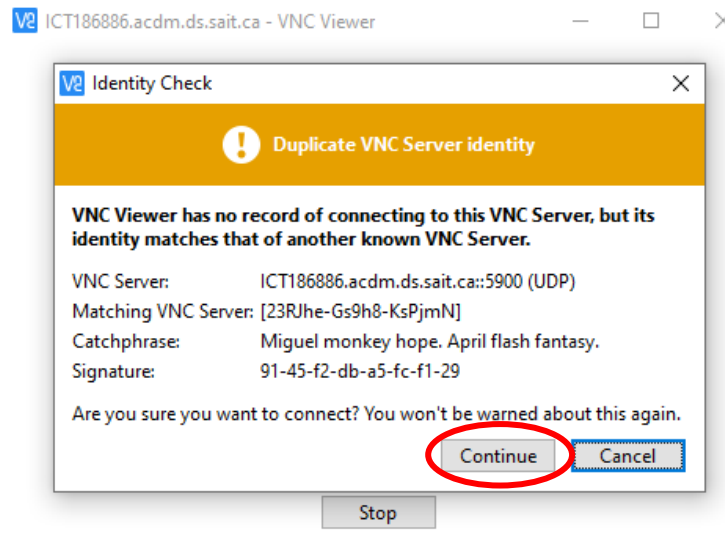
7. Enter *"**SAIT@cc3ss2M@c**"* as the password. Then select *"OK"*
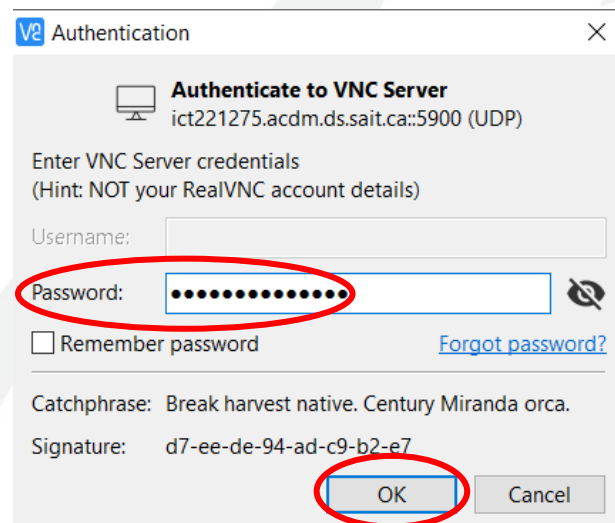
8. The domain login screen will appear

9. Log in with your SAIT credentials

A. Frequently Asked Questions

A.1   Where can I find my link?

Your instructor will be providing you a link if you are required to use the computer labs remotely. There will be step-by-step instructions on how to log in and download the appropriate software.
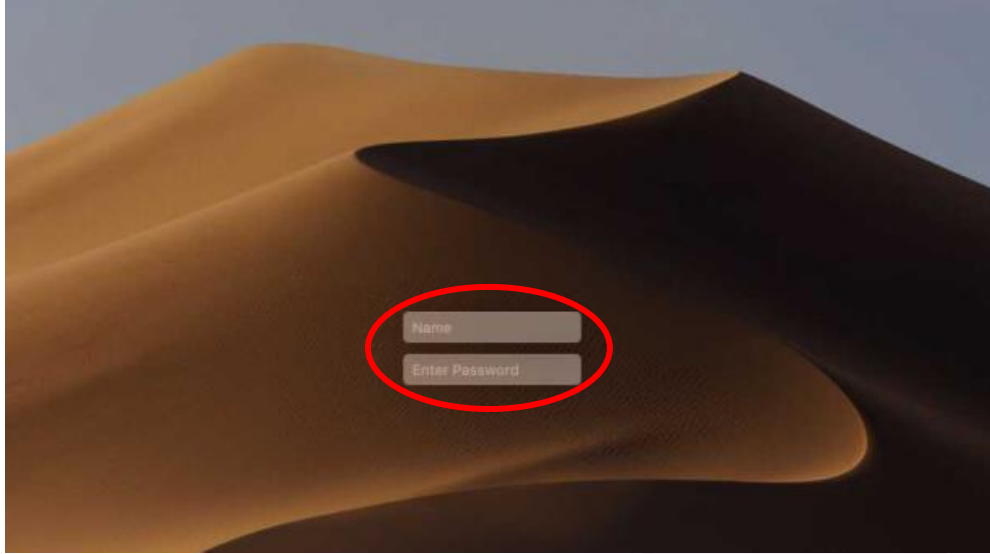
A.2   What happens if I can't log in?

Please refer to the step-by-step instructions on how to download the appropriate app and log in. If more help is required contact helpline@sait.ca.

A.3   Will there be computers for my class?

Yes, the number of computers is based on class size. In order to access the computer, you prefer, it is recommended to login 10 minutes before class is set to begin.

A.4   What devices can I access the Lab from?

A laptop or desktop computer is recommended for Remote Computer Access.