

## MAC OS VPN Download and Installation Instructions

This guide provides instructions on how to download and install the GlobalProtect VPN client for MAC. *Local admin rights are required to download the VPN client. If you don't have local admin rights, contact Helpline at [helpline@sait.ca](mailto:helpline@sait.ca).*

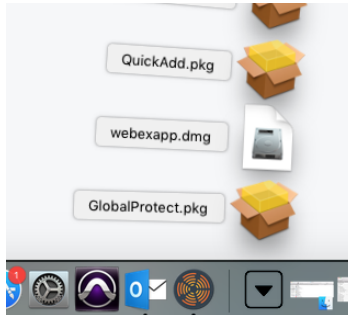
1. Launch Safari browser.
2. Login to <https://portal.sait.ca> with your SAIT account (not your SAIT email address).



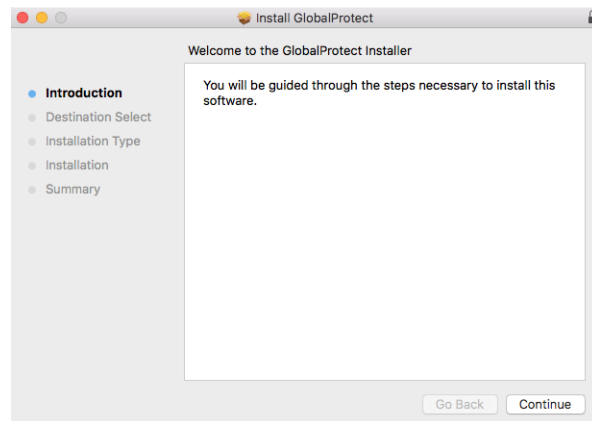
3. Click **Download Mac 32/64 bit GlobalProtect agent** hyperlink.



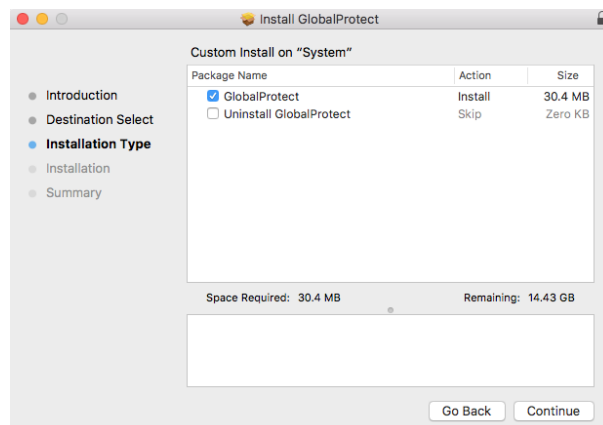
4. After downloading, go to downloads at the bottom right hand corner, and double click on **GlobalProtect.pkg** to start the installation.



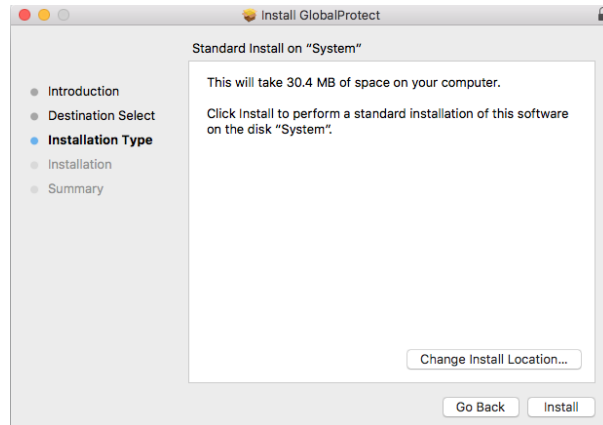
5. Click **Continue** on the Install GlobalProtect Installer.



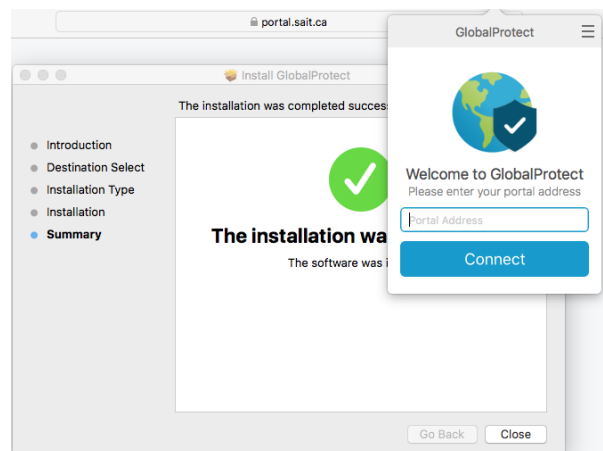
6. Click **Continue** on Custom Install on 'System.'



7. Click **Install** on Standard Install on 'System.'

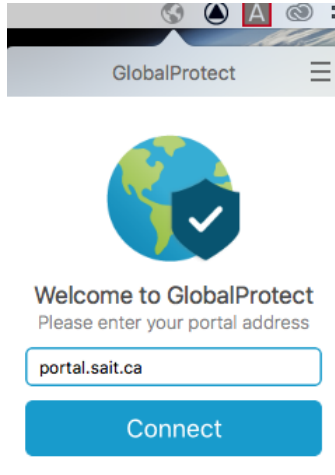


The installation was successful and Global Protect should be located on the top right-hand corner.

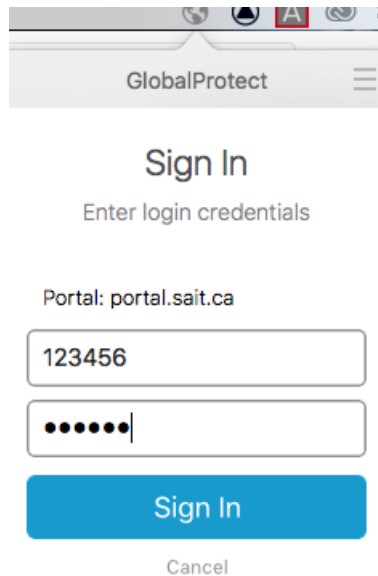


Close and choose Keep if you want to keep or Move to Trash if you want to discard the downloaded software.

8. Launch GlobalProtect and enter the address **portal.sait.ca**.
9. Click **Connect**



10. For SAIT students: `acdm\studentID` (without leading zeros, same as student computer login). eg. `acdm\123456` For SAIT staff: `domain\username` (same as staff computer login). eg. `acdm\jdo` to connect to SAIT VPN.



When successful, you will get the following message.

GlobalProtect



## Connected

You are securely connected to the corporate network

Disconnect