How-To Guide for Remote Computer
Mac OS Lab Using a Mac

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Installing Real VNC Viewer Software

1.1 Computer requirements

- A Mac with an internet connection
- Download and install SAIT Global Protect VPN Client. Instructions for VPN are found here

1.2 Installing Real VNC Viewer Software

1. Connect to SAIT Global Protect VPN Client for Mac.

2. Open Safari web browser and click on the Remote Computer Lab Access Website.

3. Find your computer lab classroom from the list provided. This will be the same classroom as your schedule from the Office of the Registrar.
4. Once in your “Classroom” select a Mac Computer remote computer and click “Connect”

5. Select the “Install RealVNC Viewer” link to download and install the software

6. Select “Download VNC Viewer” to start installing the software
7. On your taskbar at the bottom of the screen, select “Downloads”

8. Click on the Downloaded .dmg file. Make sure to select the icon not the text.

9. When the install has finished, a window will appear prompting you to add VNC Viewer to your Applications folder. Double click on the “VNC Viewer” icon.

10. A security warning display, select “Open”
11. The User License Agreement window will display. Select the “Accept” the terms and select “OK”

12. Select “Got It” to proceed
13. The application is now running
2 Connecting to a Lab Computer

1. Connect to portal.sait.ca through GlobalProtect VPN

2. Select the VNC Viewer app from the dock

3. Copy the name of the computer that you want to connect to
4. Paste the copied computer name in the connect window and click “Enter”

5. The screen will change as the connection is being established

6. A warning may appear, select “Continue”. After logging in the server will remember the laptop that you are using
7. Enter “SAIT@cc3ss2M@c” as the password. Then select “OK”

8. The domain login screen will appear

9. Log in with your SAIT credentials
A. Frequently Asked Questions

A.1 Where can I find my link?

Your instructor will be providing you a link if you are required to use the computer labs remotely. There will be step-by-step instructions on how to log in and download the appropriate software.

A.2 What happens if I can’t log in?

Please refer to the step-by-step instructions on how to download the appropriate app and log in. If more help is required contact helpline@sait.ca.

A.3 Will there be computers for my class?

Yes, the number of computers is based on class size. In order to access the computer, you prefer, it is recommended to login 10 minutes before class is set to begin.

A.4 What devices can I access the Lab from?

A laptop or desktop computer is recommended for Remote Computer Access.