

RESPONDING TO URGENT STUDENT SITUATIONS

EMERGENCY SITUATIONS

- Violent behaviours or threatening statements.
- Medical emergency.
- **Clear, immediate safety concerns to self and/or others.**

Imminent risk to self or others/medical emergency

Call **911** and then contact: **Campus Security: 403.284.8000 (24/7)**
Notify your academic chair/supervisor.

Campus Security will notify **Behaviour Intervention Team (BIT)** as part of the process.

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Notify your academic chair/supervisor.

Campus Security will notify **BIT**.

URGENT SITUATIONS

- Serious distress.
- Disruptive behaviours.
- Significant changes in mood and academic performance.
- **Possible safety concerns.**

Possible risk of harm to others

Student Development and Counselling (SDC): 403.284.7023
or contact "counselling" on Teams — office hours (8:30–4:15 pm)

Calgary Distress Centre: 403.266.HELP (4357) — after hours (24/7)

You or your chair/supervisor should notify bit@sait.ca if there are student behaviours of concern.

Possible risk of harm to self

Struggling academically

Lamb Learner Success Centre: 403.284.7050

Make an **Early Support referral**.
This is not an immediate crisis resource.

NON-URGENT SITUATIONS

- Personal, behavioural or academic difficulties.
- **No safety concerns.**

Stressed, distressed or personal concerns

Student Development and Counselling (SDC):

403.284.7023 — office hours

Calgary Distress Centre:

403.266.HELP (4357) — after hours (24/7)

Non-academic misconduct harassment and discrimination

Office of Community Conduct (OCC):

403.210.4213 | student.conduct@sait.ca